



MegaPath Ethernet Service

Business-class Bandwidth

Ethernet delivers high-speed, business-class bandwidth for up to 50% less than comparable T1 service.

Ethernet provides reliable business bandwidth from 2 Mbps up to 1 Gbps for a much lower cost than DS3 access or comparable Bonded T1 services. Ethernet is a fully managed solution backed by an ironclad service level agreement. If your business has intensive bandwidth demands, there's no greater value.

High-Performance Bandwidth

Ethernet delivers a choice of symmetrical speeds and is fully scalable to meet the growing demands of your business. This solution is ideal for businesses that:

- ▶ Run servers for websites, email, databases or applications
- ▶ Transfer large data, image or video files
- ▶ Use bandwidth-intensive applications
- ▶ Support remote workers or VPNs
- ▶ Require VoIP with Quality of Service

Guaranteed Reliability

Ethernet comes with the same uptime guarantee as our T1 or DS3 service. Our robust service level agreement (SLA) also guarantees response times and installation intervals. Visit megapath.com/sla.

Easy to Install & Manage

Ethernet uses your existing infrastructure and reliable copper loop bonding technology to ensure rapid deployment and a seamless connection. We provide a trained technician to install your service.

24/7/365 Support

Our experienced support agents are available around the clock to answer any questions that arise. We can even dispatch repair technicians after hours, on weekends and on federal holidays to keep your business operating.

Proactive Monitoring

This optional advanced service enables MegaPath to constantly check the status of your network to maximize availability of your service and minimize the mean time to restore connectivity, should an issue arise.

Benefits

- ▶ Lower Cost
- ▶ Symmetrical Speed
- ▶ Use Existing Infrastructure
- ▶ 24/7/365 Support



Features Chart

FEATURES	DETAILS
Ethernet Technology	Ethernet uses loop-bonding technology, while Bonded T1s use link-bonding technology. Although both are effective, loop-bonding is a newer technology that reduces overhead and deals with loop failure more efficiently. That means more bandwidth remains available for applications, and your connection is less likely to suffer if one loop fails.
Speed	Symmetrical speed options: 2, 3, 5, 8, 10, 15, 20, 25, 30, 35, 40, and 45 Mbps. Higher speeds are available at competitive prices.
Equipment	Layer 2 termination. The router is not included and needs to be purchased or rented.
Service Level Agreement	Our service level targets are backed by invoice credits. <ul style="list-style-type: none"> ▶ Availability ▶ Response times ▶ Data delivery ▶ Installation based on Ethernet subscription speed
Installation	We facilitate professional installation and set-up of your Ethernet service.
Support	Expert support agents and technicians are available 24/7/365.
Availability	More than 800 Central Offices across 50 major markets in the U.S.
Proactive Monitoring	Enables MegaPath to identify and resolve your network issues 24/7/365—often before you are aware of them.
Managed Failover (Optional)	Automatically detects access issues with primary data connections and immediately switches to an alternate wireline connection or a secure 3G/4G wireless broadband service to keep your business operational.

The MegaPath Advantage

Complete Service Portfolio

We offer a full range of business voice, data, security and hosted IT services.

Proven Expertise

We've been serving businesses with innovative communications services since 1996.

One provider. One bill.

Reduce the time, cost and complexity of managing multiple providers and bills.

Experienced Customer Support

Our knowledgeable technical experts respond quickly and efficiently 24/7/365.